



MAR GREGORIOS COLLEGE OF ARTS & SCIENCE

Affiliated to the University of Madras | An ISO 9001:2015 certified Institution
Mogappair West, Chennai-600 037

**AQAR
2023-24**

5.1.5 GRIEVANCE REDRESSAL MECHANISM

ACTION TAKEN REPORT (ATR)

Sl. NO	GRIEVANCES	ADDRESSED
1	Rest rooms are not maintained properly.	Informed office superintendent to monitor the Sweeping work to be properly done
2	Smart classes are to be implemented.	Recommendation submitted to management to setup more smart classrooms
3	Napkin vending machine is not working	Napkin vending machine problem is rectified.

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